

Chester V. Cole Forever in our hearts

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## Key Center Foundation

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### **Community Relations**

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### Maintenance

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# **Residential Visitation Policy**

Visitors are welcome at all times with limited exceptions. The Key Training Center strives to protect the health and welfare of the residents and staff, and their families and friends while visiting. Additional precautions may be put in place if residents are at risk of being exposed to or transmitting a communicable disease (i.e., Covid -19, TB, Pneumonia, etc.)

- Visitors will sign a visitor log and sanitize their hands.
- Visitors are encouraged to wear masks if visitations occur in common areas of the home, and social distancing cannot happen.
- Large groups or parties must maintain social distancing.
- CDC guidelines will be followed based on local community rates of infection.
- Covid (or other diseases) outbreak in a home will warrant a pause of visitation in home's common areas.
- Key Training Staff will clean and disinfect the areas visited between visitations.
- Visitors under the age of 18 will require the company of an adult.

The Key Training Center must allow for in-person visitation in all the following circumstances, unless the resident objects:

- End-of-life situations.
- A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
- The resident, client, or patient is making one or more major medical decisions.
- A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- A resident, client, or patient who used to talk and interact with others is seldom speaking.